

Wadham College

Accommodation Code of Practice

To comply with the Housing Act 2004, all higher education institutions can sign up to one of three codes of practice:

- [The Student Accommodation Code](#);
- The Accreditation Network UK (ANUK) Code of Practice for Student Accommodation Managed by Higher Education Establishments (HEEs);
- The Accreditation Network UK (ANUK) Code of Practice for Student Accommodation Managed by Undertakings Subject to HMO Licensing (this means private landlords providing student accommodation);

Wadham College has opted to sign up to [The Student Accommodation Code](#). This code sets high standards in the student accommodation sector but all of these codes aim to ensure that students have safe, good quality accommodation. As long as student accommodation is signed up to one of these codes then students will be able to register complaints about their accommodation if they have a problem.

[The Student Accommodation Code](#) has already raised standards in student accommodation and, through feedback, universities and colleges can make things even better.

This College has joined [The Student Accommodation Code](#) because it wants to make its accommodation services as good as possible. The College welcomes feedback and issues being raised so that they can fix problems and continue to raise the standards of the services it offers. However, in the event that an issue cannot be resolved by the accommodation staff, students can raise the issue formally by using the College's internal complaints procedure.

[The Student Accommodation Code](#) has been designed to protect your rights to safe, good quality college accommodation, wherever you are studying, and to make sure you get the best out of your time living in college residences. It outlines everything you should expect from your managed accommodation, as well as your responsibilities as tenants.

[The Student Accommodation Code](#) protects your rights to:

- A healthy, safe environment.
- Timely repairs and maintenance.
- A clean, pleasant living environment.
- A formal, contractual relationship with your landlord.
- Access to health and wellbeing services.
- A living environment free from anti-social behaviour.

[The Student Accommodation Code](#) protects students' rights to safe, good quality accommodation, wherever they are studying, and makes sure they get the best out of their time living in university or college residences. It outlines everything students can expect from their accommodation as well as their responsibilities as tenants.

For more information on [The Student Accommodation Code](#) visit:

<https://www.thesac.org.uk/the-code>



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